



inseta

INSURANCE SECTOR EDUCATION
AND TRAINING AUTHORITY

www.inseta.org.za



STAKEHOLDER SESSSION

Complying With The OQSF

Journey to Excellence

A Footprint for Excellence



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INSURANCESETA



INSETA-Insurance Sector



Referencing the QCTO: Mandates

QCTO Mandate as per the Skills Development Act

The QCTO mandate is outlined in the **Skills Development Act No. 97 of 1998**, as amended. Section 26H of the ACT outlines the functions of QCTO.

QCTO Mandate as per the National Qualifications Framework Act

Section 27(i) - With regards to quality assurance within its sub-framework

- i. **develop** and **implement policy** for **quality assurance**;
- ii. ensure the **integrity** and **credibility** of **quality assurance**; and
- iii. Ensure that such **quality assurance** as is necessary for the sub-framework is undertaken.

Government Gazette – Directive 3rd July 2024



1. Active Legacy Qualifications are Extended by (2 Years) to 30th June 2027
 - **Condition 1:** Learnership NOT YET Realigned to OC.
 - **Condition 2:** Learnership is Active & has Registered Learners.
2. Expired Occupational Qualifications are Extended to 31st Dec 2025.
 - **Condition:** OC Has NOT YET Been Reviewed

****IMPORTANT NOTES****

VISION 2027
No Extensions Post 2027
(DHET/SAQA/QCTO)

INSETA TRANSITION
DEADLINE:
30th June 2026

OC: 91784 End Date

OC: 117329 - Hello

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Implementing The OQSF - Domains



Domain 1 – Qualification Development

- i. Rationale:
- ii. Qualification Maintenance:
- iii. Subject Matter Experts:
- iv. Regulatory Compliance:
- v. Learnership Registration:
- vi. Specific Occupations:



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	REGISTERED OCCUPATIONAL QUALIFICATION TITLE	SAQA ID NUMBER	Learnership Reg..
1	~~Insurance Agent: Insurance Underwriter NQF Level 5~~	~~91784~~	~~Yes~~
2	Insurance Agent: Insurance Underwriter NQF Level 5	117329	Pending
3	Financial Advisor NQF Level 6	105026	Yes
4	Long-Term Insurance Advisor NQF Level 5	105021	Yes
5	Health Care benefits Advisor NQF Level 5	105025	Yes
6	Investment Advisor NQF Level 5	105022	Yes
7	Employee & Pension Funds Benefits Advisor NQF Level 5	105030	Yes
8	Claims Administration: Claims Assessor NQF Level 4	99668	Yes
9	Organisational Risk Manager NQF Level 8	97387	Not Yet
10	Organisational Risk Practitioner NQF Level 6	94222	Yes
11	Professional Principal Executive Officer NQF Level 7	93602	Not Yet
12	Professional Principal Executive Officer (Retirement Fund Trustee) NQF L05	99574	Yes

Domain 1 - Qualification Development: Update



Re-Alignment & Review

ORGANISATION (QDF)	OCCUPATIONAL QUALIFICATIONS	ETA
IISA	1. Short-Term Insurance Practitioner 2. Claims Assessor (Review) 3. Insurance Administrator (New)	31 st Dec 2024 – Development 31 st March 2024 – SAQA Reg.
FPI	1. Long-Term Insurance Practitioner 2. Wealth Management	30 th Nov 2024 – Development 28 th Feb 2024 – SAQA Reg
PENDING – Short Skills Programs	1. Financial Products Seller 2. Insurance Risk Profiler 3. Underwriter Assistant (Drone Pilot) 4. Claims Assessor Assistant (Drone Pilot)	Applications Approval Stage Appointment of QDF

Implementing The OQSF - Domains



Domain 2 - Accreditations

PROCESS OVERVIEW:

1. SDP Applies Online Directly to QCTO (www.qcto.org.za).
2. QCTO Issues a Link to Upload Documents (Check Spam).
3. QCTO Conducts Desktop Evaluations.
4. QCTO Instructs SETA to Conduct Site Visit.
5. SETA Schedules Site Visit with Applicant SDP.
6. SETA Issues Recommendation Report to QCTO.
7. QCTO Gives Feedback Directly to Applicant SDP.
8. Accreditation Fees – Details to Follow.

APPLICATION

Delay Issues



3 Months

QCTO
FEEDBACK

Domain 2 - Performance Update

QCTO ACCREDITATIONS

DISTRIBUTION AS AT 31st AUG 2024

Training Providers (SDPs)
(TOTAL = 96)

Old INSETA Providers = 57
New SDPs = 39 (Transformation)

Assessment Centres
(TOTAL = 26)

1. Gauteng = 10 (Selby, Sandton, Pretoria)
2. Free State = 1 (Bloemfontein)
3. KZN = 3 (Durban)
4. Western Cape = 5 (Belville & George)
5. Limpopo = 2 (Tzaneen & Polokwane)
6. Eastern Cape = 4 (Mt Free, Umtata & Gqeberha)



Accreditation:

Host Employer - Workplace Approval
(Process Development Stage at QCTO)

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Implementing The OSF - Domains



Domain 3 – Quality Assurance (Implementing Training)

IMPORTANT:

1. SDP Register Learners (LEISA) Directly with QCTO – 21 Days After Commencement of Training.
2. Training To Comply with OC Rules (Theory / Practical & Workplace) - **Notional Hours Apply.**
3. QCTO/SETA Will Conduct Monitoring/EISA Readiness Support.
4. All Training Must Be Aligned To The Curriculum Document.
5. HR Requirements of Facilitator/Assessor/Moderator Included In The Curriculum Document.



Training Breakdown - 2024

RPL = 165



Other = +140



**Registered Learners for Occupational Qualifications
(31st Aug 2024)**

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Implementing The OSF - Domains



Domain 4 - Assessments

1. During Training, Formatives & Tasks Apply for the Development of PoEs.
2. SDPs Must Enter Candidates for every EISA - SDPs to Submit EISA Packs.
3. QCTO/SETA will Conduct EISA Readiness – Only Candidates Deemed Ready will Write EISA.
4. INSETA will Distribute the EISA Schedule for 2025 – ETA December 2024.
5. EISA Costs / Fees (SETA Funded vs Industry Funded)



Accredited Assessment Centres



Assessment Centres = (TOTAL = 26)

Gauteng	= 10 (Selby, Sandton, Pretoria)
Free State	= 1 (Bloemfontein)
KZN	= 3 (Durban)
Western Cape	= 5 (Belville & George)
Limpopo	= 2 (Tzaneen & Polokwane)
Eastern Cape	= 4 (Mt Free, Umtata & Gqeberha)
Mpumalanga	= 1 (Middleburg)



Implementing The OSF - Domains



Domain 5 - Certification

1. Candidates that Successfully Complete/Pass the EISA are Certificated by QCTO
2. The Passmark per Qualification is Determine by its Relevant QAS Addendum.
3. Frequency of EISA Exams per Annum is per SETA Decision/Planning.
4. A Learner has 2 Attempts at EISA Before Re-Enrolment as a New Learner.



Certification Statistics: Jan 2024 – Sept 2024

Process:



**SETA:
Compilation of
EISA Results**

**3 Months
ISSUES**



**QCTO:
Approval EISA
Results**



211 Certificates: Jan – Sept 2024

1. Insurance Underwriter (91784)
2. Insurance Underwriter (117329)
3. Claims Assessor (99668)
4. Investment Advisor (105021)
5. Long-Term Ins. Advisor (105022)
6. Health Care Ben. Advisor (105030)
7. Prof. Principal Executive (99574)

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PRESENTATIONS

COMMUNICATION & NOTICES

EISA EXAMINATIONS

ACCREDITATION

CERTIFICATION

POLICIES & GUIDELINES

Welcome to INSETA AQP Website

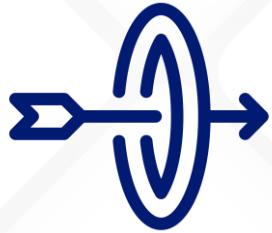


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QCTO Vision 2027



Vision:

Standardisation & Simplification of Quality Assurance (QCTO/SETA)

FOCUS:

1. Re-aligning ALL Legacy Qualifications to Occupational Qualifications
2. Develop Short-Skills Programs
3. Register ALL Occupational Qualifications as Learnerships
4. Increase Industry Consultations



INSETA WISHES TO HAVE FULL-TRANSITION BY 2026 (1 YEAR EARLIER THAN DEADLINE)

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Thank you

End of Presentation



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